

P-04-564 Restoration of Inpatient Beds, Minor Injuries Cover and X-Ray Unit to the Ffestiniog Memorial Hospital – Correspondence from the Petitioner to the Committee, 06.12.16

Dear Kayleigh,

Can I ask you to draw the Petitions Committee's attention to the letters sent by Dr Kate Chamberlain to Mr Tom Brooks and myself (see attachments) and for them to consider seeking her opinion or to request a copy of the conclusions of her investigation into the standard of healthcare in the Welsh Uplands.

Perhaps they might also consider referring such issues to the National Assembly's Health, Social Care and Sport Committee, to ascertain if the Welsh Uplands healthcare failings are unique or symptomatic of wider problems in delivering healthcare in rural Wales.

They might also wish to consider the reply by Dr Evan Moore, Executive Medical Director of BCUHB, to concerns raised recently on our behalf by the Chief Officer of the CHC in North Wales and, in particular, to the disingenuous content of the second paragraph of his letter. He should know perfectly well that the 80+ year old 'client' to whom he refers has been corresponding directly with the health board for many months (copies of her letters and the Board's unsatisfactory responses are readily available) with regard the way her 50+ year old disabled daughter's has been treated and for the Medical Director not to be aware of such correspondence, or to make an excuse of 'proper procedure', is surprising to say the least.

With sincere thanks,

Geraint.

Mr Tom Brooks
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Ein cyf / Our ref 18290

7 November 2016

Dear Mr Brooks

RE: CONCERNS IN RELATION TO BETSI CADWALADR UNIVERSITY HEALTH BOARD

Thank you for your email dated 2 November 2016 detailing your concerns about healthcare service provision in Ffestiniog and the Welsh uplands.

As outlined to you in my last letter to you dated 21 September 2016, HIW will be requesting updated improvement plans from all health boards relating to recommendations HIW issued during 2015-16, including to Betsi Cadwaladr University Health Board. HIW will scrutinise the responses and note where there are still outstanding actions. This will in turn, feed into consideration of any follow-up visits we undertake.

Further to this, in light of your letter, I am planning to write to the health board seeking its response to these broader issues regarding the healthcare provision in the Blaenau Ffestiniog area.

I hope that you find my response helpful. I would like to express my gratitude to you for contacting us.

Yours sincerely



DR KATE CHAMBERLAIN
Chief Executive

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GWELLIANT
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AROLYGU ANNIBYNNOL
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THROUGH
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Eich cyf / Your ref
Ein cyf / Our ref 19150

23 November 2016

Dear Mr Jones

RE: CONCERNS IN RELATION TO BETSI CADWALADR UNIVERSITY HEALTH BOARD

Thank you for your email dated 14 November 2016 about healthcare service provision in Ffestiniog and the Welsh uplands.

I note that you have seen a copy of my letter to Tom Brooks, and as such you will be aware that HIW has written to the health board raising matters regarding the healthcare provision in the Blaenau Ffestiniog area. We have received the health board's response and are in the process of determining what further action, if any, we feel is necessary.

Regardless of the above, we are always eager to hear from people about their experience of healthcare in Wales. We do consider all information we receive and use it to inform any future work that we carry out: in particular where there is a pattern of concerns or complaints about a hospital or service.

I hope that you find my response helpful. I would like to express my gratitude to you for contacting us.

Yours sincerely



DR KATE CHAMBERLAIN
Chief Executive

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